

IELTS TEST TIPS AND ADVICE

PREPARING FOR YOUR TEST

Now that you are registered, you need to prepare for the test. Here are some tips and resources to help you:

ROAD TO IELTS

IELTS Prep App



We are pleased to provide you with a **free 30-hour online course** to help you prepare for your IELTS test.

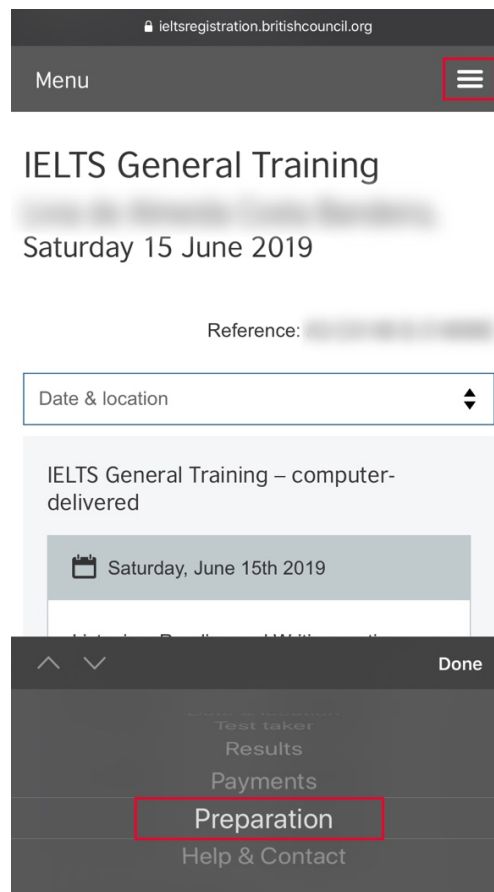
Access these materials and more by logging in to your account on the [test taker portal](#)

Download here: ielts.ca/prepare-for-ielts

[For more please visit kaplancanada.ca/computer-delivered-ielts-surrey](https://kaplancanada.ca/computer-delivered-ielts-surrey)

More preparation materials are available in your [test taker portal](#).

On mobile



On a computer



Your tests & results

Book new test

My account

IELTS General Training

Saturday 15 June 2019

Reference: 00000000000000000000

Date & location

Test taker

Results

Payments

Preparation

Help & Contact

Prepare for your test

We can help you prepare for IELTS with our range of free resources.

TEST DAY

Arrive



COMPUTER-DELIVERED IELTS

- Computer-delivered tests may start in the morning, afternoon or evening.
- Speaking tests are almost always on the same day as Listening, Reading & Writing. However, it may be before or after Listening, Reading & Writing tests, or even on a different day.
- It is very important that you check your test schedule in the [test taker portal](#).
- You will receive a Test Day Instructions email 2 or 3 days before your test.
- [You can also view the Test Day Instructions on our website anytime.](#)

Bring



- You must show the **original, valid** ID document (Canada Permanent Resident Card or Passport) **that you registered with**. Photocopies, expired ID and other forms of ID are not accepted. If you do not have the proper ID that matches your registration you will not be allowed to test and will lose your test fee.
- If you get a new ID document after registration but before test day you must provide us with a copy of the new ID by close of business the day before the test.

Allowed in Test Room



- You cannot take anything in the test room other than your ID and water or juice (a drink with no smell) in a clear container with all labels removed and no writing on it.

Not Allowed in Test Room



- All other belongings, such as watches, phones, backpacks etc., are not allowed in the test room will be stored securely. Please do not bring more than you need.

Follow Instructions!

- This includes anything sent by email as well as instructions from staff or on screen. If you don't carefully follow the instructions you may not get the score you need, miss your test or not receive a test result.

Computer-delivered IELTS Tips

- Familiarize yourself with computer-delivered IELTS by [viewing the tutorial videos](#)
- Take a computer-delivered IELTS [practice test](#)
- Super useful keyboard shortcuts for CD IELTS:
 - Ctrl C (copy)
 - Ctrl X (cut)
 - Ctrl V (paste)

- Your speaking test day and time was chosen at the time of registration and can be reviewed by logging in to your account on the [test taker portal](#)
- You must arrive **30 minutes before** your speaking test time with ID document.
- Your selected speaking test time is not 100% guaranteed to be on the day or time you chose. As per the Terms & Conditions agreed to at registration, it may be changed on or before test day for operational reasons. You must accept the new day/time or you may not receive results.



Your tests & results

Book new test

My account

IELTS General Training

Saturday 15 June 2019

Reference: 00000000000000000000

Date & location

Test taker

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IELTS General Training – computer-delivered

Saturday, June 15th 2019

Listening, Reading and Writing sections:

08:30	Arrival time
09:30	Test starts
12:30	Test ends

Kaplan Vancouver
755 Burrard St
Suite 300

Saturday, June 15th 2019

Speaking test:

13:20	Test starts
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Kaplan Vancouver
755 Burrard St
Suite 300

Speaking Tests

CHECKING RESULTS ONLINE

- Your scores can be viewed by logging in to your account on the [test taker portal](#)
- **Computer-delivered** IELTS results are available **5-7 days** after the test.
- You will receive an email notification when your results are available in the [test taker portal](#).
- Results are normally released between 9-10 am.



Your tests & results

Book new test

My account

Test Taker
Portal

IELTS General Training

IELTS General Training, Saturday 15 June 2019

Reference: /

This test has been completed.

Date & location

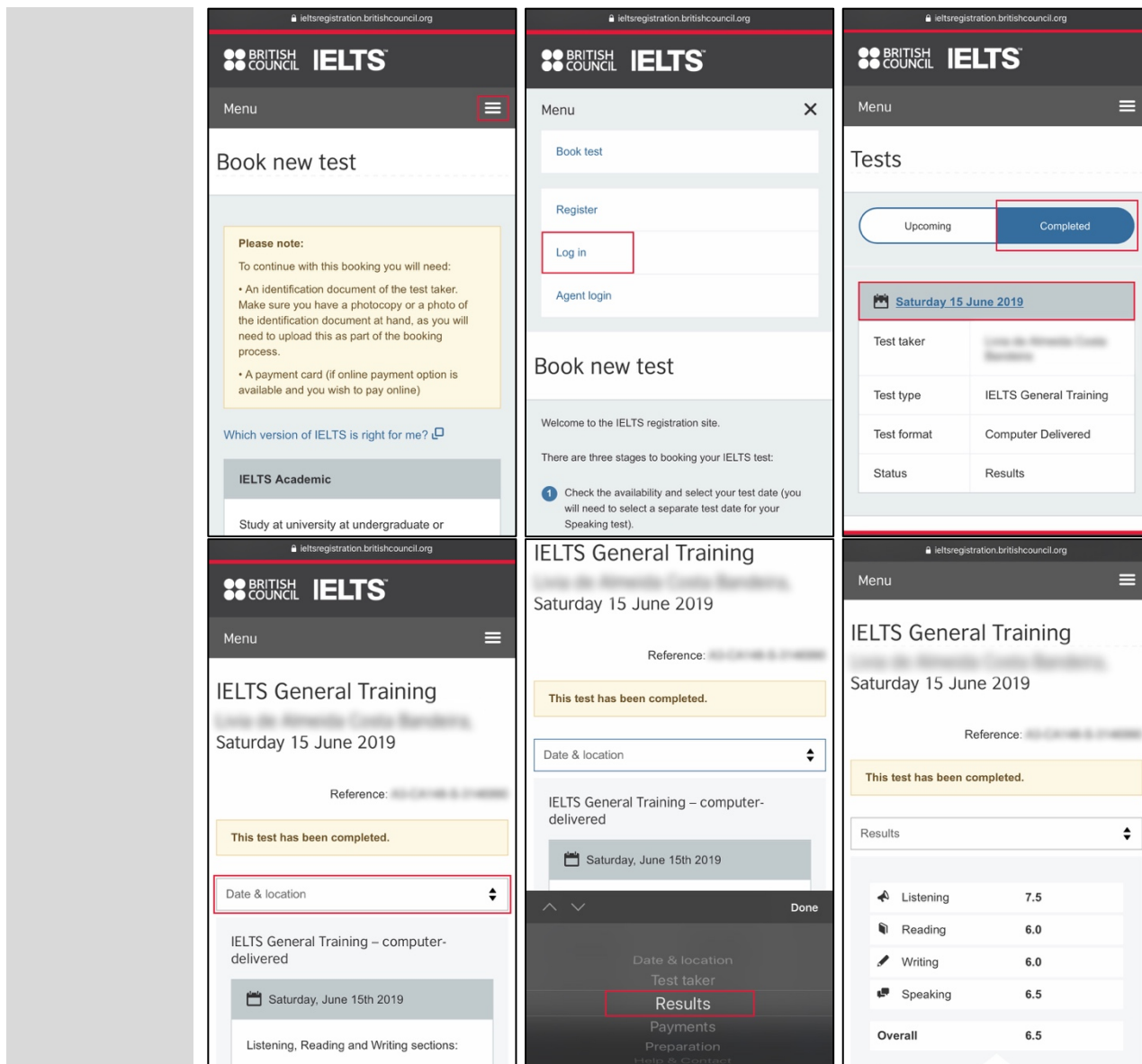
Test taker

Results

Payments

Help & Contact

- On Mobile:



GETTING YOUR TEST REPORT FORM (TRF)

**Computer-delivered:
5-7 days after
test**

- You can pick up your TRF in person (you must show the same ID you used on test day: No ID = No TRF) from our downtown Vancouver location between 9am – 4pm.
- If you choose pick up, **you must come within 2 business days** (the release day or the next business day) or your TRF will be mailed.
- If you do not or cannot pick up, we will send it to you by regular mail for free anywhere in the world.
- If you need express delivery with online tracking and delivery confirmation it is an extra charge, please email us for details and instructions or [see our website](#)
- If you wish to have someone else pick up your TRF you must [follow these instructions](#):
 - Email a completed [3rd Party Authorization Form](#) to us at ielstvan@kaplan.com before results are released



REMARKING YOUR TEST

Up To 6 Weeks After Test Day

IELTS scores are reliable and errors rarely occur. Examiners are highly trained and regularly monitored and held to the highest standards.

REMARK

- You can request a remark of your test (known as an EOR).
- You must make the request within **6 weeks** of your test.
- The fee is **\$210** and takes **2-21 days** to process.
- You must complete the EOR application form [on our website](#).
- You will be notified by email of the result and refunded the EOR fee only if your scores change.
- If your scores are changed **you must return your original TRF** before the new one will be issued.





SENDING YOUR RESULTS TO COLLEGES, UNIVERSITIES & OTHER ORGANIZATIONS

- If you need to send your results to a Recognizing Organization such as college, university or professional licensing organization there are 2 ways:

- When you register for the test it will ask you if you want to choose Receiving Organizations.
- You can add, change, delete or review these organizations in the [test taker portal](#)
- If you request these at the time of registration, before results are released, up to 5 are free.

The screenshot shows the IELTS Academic test taker portal. At the top, there is a navigation bar with the British Council IELTS logo and three tabs: 'Your tests & results' (highlighted with a red box), 'Book new test', and 'My account'. Below the navigation bar, the page title 'IELTS Academic' is displayed, followed by the test date 'Saturday 15 June 2019'. A reference number is also visible. The main content area has a tabbed interface with five tabs: 'Date & location', 'Test taker', 'Results' (highlighted with a red box), 'Payments', and 'Help & Contact'. Under the 'Results' tab, there is a 'Please note' section stating that test takers will receive one copy of their Test Report Form and can request up to 5 Test Report Forms free of charge to send directly to Recognising Organisations (courier charges may apply). Replacements cannot be issued. Below this, there is a section titled 'Sending your results to organisations' which states that results can be sent to up to five organisations. These can include: academic institutions, government agencies, professional bodies, and employers. Another 'Please note' section states that you can still choose another 5 organisations to have your results sent to. At the bottom of this section, there is a button labeled 'Edit these organisations' (highlighted with a red box). Finally, a section states 'We will send your results to the organisations listed below:' followed by a list item '1 No organisation chosen'.

Before Results are Released

<p>After Results Have Been Released</p>	<ul style="list-style-type: none"> You must use the Application for the Issue of Additional TRFs on our website and provide your test day ID. Once you have provided the required information and chosen a delivery option, we will send payment instructions. 	<div> <div>7</div> <div>FORM</div> <div> <div>IELTS</div> <div>Application for the Issue of Additional TRFs</div> <div> <div>1. Test Name</div> <div>2. IELTS Test Form ID</div> <div>3. TRF version</div> <div>4. Address for correspondence</div> <div>5. Test No.</div> <div>6. Test No.</div> <div>7. Date of test</div> <div>8. Test No.</div> <div>9. Test No.</div> <div>10. Test No.</div> <div>11. Test No.</div> <div>12. Test No.</div> <div>13. Test No.</div> <div>14. Test No.</div> <div>15. Test No.</div> <div>16. Test No.</div> <div>17. Test No.</div> <div>18. Test No.</div> <div>19. Test No.</div> <div>20. Test No.</div> <div>21. Test No.</div> <div>22. Test No.</div> <div>23. Test No.</div> <div>24. Test No.</div> <div>25. Test No.</div> <div>26. Test No.</div> <div>27. Test No.</div> <div>28. Test No.</div> <div>29. Test No.</div> <div>30. Test No.</div> <div>31. Test No.</div> <div>32. Test No.</div> <div>33. Test No.</div> <div>34. Test No.</div> <div>35. Test No.</div> <div>36. Test No.</div> <div>37. Test No.</div> <div>38. Test No.</div> <div>39. Test No.</div> <div>40. Test No.</div> <div>41. Test No.</div> <div>42. Test No.</div> <div>43. Test No.</div> <div>44. Test No.</div> <div>45. Test No.</div> <div>46. Test No.</div> <div>47. Test No.</div> <div>48. Test No.</div> <div>49. Test No.</div> <div>50. Test No.</div> <div>51. Test No.</div> <div>52. Test No.</div> <div>53. Test No.</div> <div>54. Test No.</div> <div>55. Test No.</div> <div>56. Test No.</div> <div>57. Test No.</div> <div>58. Test No.</div> <div>59. Test No.</div> <div>60. Test No.</div> <div>61. Test No.</div> <div>62. Test No.</div> <div>63. Test No.</div> <div>64. Test No.</div> <div>65. Test No.</div> <div>66. Test No.</div> <div>67. Test No.</div> <div>68. Test No.</div> <div>69. Test No.</div> <div>70. Test No.</div> <div>71. Test No.</div> <div>72. Test No.</div> <div>73. Test No.</div> <div>74. Test No.</div> <div>75. Test No.</div> <div>76. Test No.</div> <div>77. Test No.</div> <div>78. Test No.</div> <div>79. Test No.</div> <div>80. Test No.</div> <div>81. Test No.</div> <div>82. Test No.</div> <div>83. Test No.</div> <div>84. Test No.</div> <div>85. Test No.</div> <div>86. Test No.</div> <div>87. Test No.</div> <div>88. Test No.</div> <div>89. Test No.</div> <div>90. Test No.</div> <div>91. Test No.</div> <div>92. Test No.</div> <div>93. Test No.</div> <div>94. Test No.</div> <div>95. Test No.</div> <div>96. Test No.</div> <div>97. Test No.</div> <div>98. Test No.</div> <div>99. Test No.</div> <div>100. Test No.</div> </div> </div> </div>
<p>TRF Delivery Options</p>	<p>There are several ways you can get your copy of your TRF and send results to Recognizing Organizations:</p> <ul style="list-style-type: none"> Electronic Delivery will be used if your chosen Recognizing Organization allows it. This option is not available for your personal copy. Regular Mail is free but can be slow and unreliable, especially to international addresses. We do not recommend regular mail if sending overseas or to Recognizing Organizations as there is no online tracking or delivery confirmation. If it does not arrive you will need to request and pay for a replacement and resend. Express/Courier costs extra and is much faster (1-4 days anywhere in the world), online tracking and delivery confirmation. Price depends on destination and speed. See our fees page. 	<div>   </div>
<p>Cancellation/Test Date Transfer</p>	<ul style="list-style-type: none"> IELTS Tests cannot be cancelled or transferred to another date less than 5 weeks before the test unless there is an emergency such as serious illness, accident, etc. You will be required to provide documentation in such cases. Any request for refund or transfer, and the fully completed documentation, must reach us no later than 4:00 PM 5 days after the test. 	
<p>Kaplan IELTS Test Centre</p>		
<p>Computer - delivered IELTS</p>	<ul style="list-style-type: none"> ✓ Results in 5-7 days ✓ Type instead of write ✓ More test dates available ✓ Face to face speaking test ✓ Available in Vancouver & Surrey 	
<p>Paper-based IELTS</p>	<ul style="list-style-type: none"> ✓ Wireless headphones for paper-based tests ✓ Wired headphones for computer-delivered ✓ Available in Vancouver, Abbotsford, Toronto 	

Centre Details



Kaplan IELTS Test Centre
300-755 Burrard St Vancouver
KaplanCanada.ca
Centre # CA148

